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## Welcome to Raumati Road Surgery!

We provide a friendly, personal service and look forward to assisting you with your family health care needs.

We are also a teaching practice, so we host and teach junior and senior medical students and GP Registrars from time-to-time.

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## Appointments

Doctors appointments are for 15 minutes.

Double appointments may be required for some services or if you have a number of issues to discuss with the Doctor. Longer appointments will be charged accordingly.

If you are unsure, please ask the receptionist when you book your appointment.

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## Missed appointments

Please let us know if you no longer need your appointment, so that we can offer it to other patients. Missed appointments may be charged at the usual appointment rate.

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## After hours care: phone 298 6807

If you need health care outside normal surgery hours, phone 298 6807. You will be connected to a triage nurse who will discuss your problem and contact the duty doctor as required. Alternatively, you can ring Healthline 0800 611 116 for phone advice.

**In an emergency, ring 111.**

# Raumati Road Surgery



## Raumati Road Surgery

Member of  
Tu Ora Compass Primary Health Care  
Network

Cornerstone Accredited  
Health Care Home Certified

Raumati Road Surgery  
23 Raumati Road, Raumati Beach

phone: 04 298 6807

[www.raumatiroadsurgery.co.nz](http://www.raumatiroadsurgery.co.nz)

Surgery hours:  
8:30am – 7:00pm Monday  
8:30am – 5:00pm Tues – Fri

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## Raumati Road Surgery team

### General Practitioners:

Dr Ruth Brown  
Dr Amanda Clarke  
Dr Rebekah Lamb  
Dr Kim Entwisle  
Dr Kate Fairbrother  
Dr Kate Mitchell  
Dr Kirsten Taylor

### Practice Nurses:

Carmel Rodrigo, Catherine Skelsey, Jordyn Long, Sandy Yip

### Practice Manager:

Emily Bell

### Administration Team:

Aileen, Julie, Rebecca, Jade

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## Practice Nurse services

- Asthma education
- Cervical smears
- Chronic disease management
- Contraceptive advice
- Cryotherapy (liquid nitrogen)
- Diabetes checks and education
- Ear syringing
- Immunisations
- Mental Health support
- Pregnancy tests
- Smoking cessation
- Spirometry
- Wound care

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## Maternity care

The doctors provide free maternity care during the first trimester of pregnancy (up to 13 weeks).

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## Doctor services

- Routine consultations
- ACC consultations
- Driver's license medicals
- Minor surgery
- Sexual health
- Contraceptive insertion

Telephone and video consultations are available, please ask the receptionist when you book your appointment.

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## Telephone advice

Between 8.30am and 9am each day, doctors will be triaging patients and prioritising appointments. If you feel you need to speak to a doctor, you can ring at this time and a doctor will ring you back.

Nurses are available to provide telephone advice during normal surgery hours.

If a nurse cannot speak with you straight away, you can leave a message and a nurse will ring you back as soon as possible.

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## Repeat prescriptions

Repeat prescriptions are not routinely given at Raumati Road Surgery.

Repeat prescriptions may be available for certain regular medications when this has been previously discussed with your doctor.

If you have made prior arrangements with your doctor, repeat prescriptions may be ordered through the receptionist, nurse or Manage My Health. Please allow **48** hours for the prescription to be ready.

Urgent/same day prescriptions will incur an extra charge of \$10.

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## Blood tests and test results

Wellington SCL (located at 129a Rimu Road Paraparaumu) is open 7:30am – 4:35pm weekdays and 8am – 11:50am Saturday.

Results are usually reported within 48 hours.

You will only be contacted if there is a **significant** result. You are welcome to phone the nurses if you wish to be advised of your results.